

Love Church

Serve Team Handbook

“We don’t just fill roles — we live the mission.”

1. Vision & Heart of Serving

At **Love Church**, serving is more than helping with a task — it’s helping people experience the love of God in their life through Jesus. We believe every act of service is an opportunity to make someone feel **loved, valuable, and seen**.

Jesus said, “The Son of Man did not come to be served, but to serve” (Mark 10:45). As followers of Jesus, we joyfully take on the posture of servants — using our gifts, time, and energy to help people encounter Him.

When you serve, you’re not just helping run a service — you’re building the Kingdom. You’re part of a team that’s transforming San Diego one person at a time.

2. Our Serve Team Culture

We carry the culture of **Love Church** everywhere we go:

- **Jesus is our message** – It’s all about Him.
- **People are our heart** – We love because He first loved us.
- **Generosity is our opportunity** – We give because He gave first.
- **Love is our identity** – When people think of us, they think of love.

On our Serve Team, this looks like:

- Arriving with a smile, ready to bless others.
- Speaking life — no gossip, no negativity.
- Taking ownership — this is our church, our mission.
- Walking in humility, always learning.
- Praying for and with people, both on and off the clock.

3. Expectations & Commitments

Here’s what we ask of every Serve Team member:

1. **Consistency** — Serve when you can, but aim for at least every other week as teams are filled. We extend grace, especially in the beginning.
2. **Punctuality** — Arrival times vary by team, but always plan to be early enough to prepare your area well.
3. **Participation** — Be present for **both pre-service prayer/huddles and post-service debriefs**.
4. **Preparation** — Come spiritually and practically ready.

- 5. **Communication** — If you can't serve, notify your leader as soon as possible so they can plan accordingly.
- 6. **Unity** — Resolve conflict biblically (Matthew 18), quickly, and with grace.

4. Communication Standards

- We respond to team communication within 24 hours.
- Our main communication tools are:
 - **Slack** for ongoing conversation and updates.
 - **Planning Center Services** for scheduling and confirmations.
- We confirm our schedule in Planning Center (or with our team lead).
- Emergencies are communicated by phone/text to your team leader.

5. Training & Growth

We want to see every team member grow in their walk with God and in their leadership. That's why we:

- Provide initial training and shadowing for every new role (length varies by team).
- Offer ongoing training through **quarterly team nights**.
- Encourage personal growth through Love Groups, prayer, and Bible reading.

6. Ministry Overviews

| **Love Club (Kids Ministry)**

Caring for children from check-in to check-out, teaching God's Word in age-appropriate ways, ensuring safety, and making church the best hour of a kid's week.

| **Students**

Leading middle and high school students into a personal relationship with Jesus through mentorship, gatherings, small groups, and events. Building a fun, safe, and faith-filled environment where they can grow in God's love.

| **Guest Experience**

From the parking lot to the seat, creating a warm and welcoming environment where guests feel loved, valuable, and seen. Includes greeting, ushering, hospitality, and follow-up.

| **Next Steps**

Helping people take their next step in following Jesus — whether it's baptism, joining a serve team, joining a Love Group, or attending Essentials Class. Includes follow-up and one-on-one conversations.

| **Worship**

Leading our church in authentic, Spirit-filled worship through music, vocals, and instrumentation, with a heart of excellence and humility.

| **Production**

Operating sound, lighting, slides, and livestream technology to create a distraction-free environment where people can focus on Jesus.

| **Creative/Marketing**

Capturing and telling the story of what God is doing through photography, video, graphic design, and social media.

| **Outreach**

Engaging our city through community events, service projects, and evangelism efforts — building bridges for people to experience the love of God in tangible ways.

7. Care & Support

We're a family before we're a team. That means:

- Your leader prays for you regularly.
- You can share prayer requests or life updates at any time.
- We celebrate wins, personal milestones, and answered prayers together.
- If you're struggling, we're here to walk with you — not just put you on a schedule.

8. Stepping Down or Changing Teams

If God leads you to step away or switch to another ministry area:

- Have a conversation with your team leader.
- Finish your current rotation if possible.
- We'll pray for you and bless you in the transition.

9. Next Steps for New Team Members

1. Complete the **Essentials Class**.
2. Fill out a Serve Team form / card
3. Shadow in your role (length varies by team).
4. Be officially scheduled to serve!